People-Centered Oversight

Florida · https://levin-center.org/slow/people-centered-oversight-11/



In 2025, the Levin Center conducted a study of all 50 states to examine how legislatures ensure government programs work effectively for citizens. Factors such as legislative oversight committees, routine engagement with executive agencies, collection of casework data, digital transparency tools, and user-centered policy evaluation were of particular importance. The full report can be found **here**.

State Summary

The Florida Legislature devotes legislative resources to practices that lay out a strong basis for people-centered oversight. Florida has comprehensive records of committee activity and there is

evidence of public testimony in committee meetings. Also of interest is the fact that Florida legislators have district offices staffed by dedicated district staff who engage routinely with constituents. The Florida House uses a dedicated computer system for receiving and analyzing constituent comments and casework collected by staff.